

South Devon Dental Care Plan

Our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping abreast of advances in modern dentistry. To ensure we maintain the high standards our patients have come to expect it is becoming increasingly important for us to accurately match the number and the needs of our patients to the resources we have available.

With this in mind, we have joined with DPAS Limited to design a dental plan to reward loyal patients. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. The plan will provide advantages both to you and to us. It will allow us to plan your dental care more effectively and provide the best chance of keeping you dentally fit. The advantage for you is that it should reduce the need for future treatment and you will have the peace of mind that your regular dental care will be covered by convenient monthly payments. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).



All levels of the plan benefit from:

- 2 check ups per year with routine cleaning
- all necessary dietary and oral hygiene advice
- all necessary fluoride applications and fissure sealant
- all necessary small radiographs
- extractions
- discount on treatment fees
- access to a 24 hour dental emergency helpline 365 days per year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

Terms within this brochure are subject to change without notice.

Please select the level of cover to suit your needs:

Level 1: **£18.40 per month**

- 50% discount on routine fillings
- 30% discount on root fillings
- 30% discount on laboratory based treatments.

Level 2: **£23.30 per month**

- all routine fillings
- 40% discount on root fillings
- 40% discount on laboratory based treatments.

Level 3: **£25.95 per month**

- all routine fillings
- 2 hygienist appointments
- 50% discount on root fillings
- 50% discount on laboratory based treatments.

Children and young adults: **£10.75 per month**

- 50% discount on routine fillings
- 20% discount on sports shields.

All plans include:

- membership card with 24 hour helpline numbers for dental emergencies at home or abroad
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

What happens in an emergency?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

What is excluded from our plan?

Although non-routine services are available from the practice, some items fall outside the scope of the plan and are not covered by the monthly payment namely:

- any dental problems identified at your initial assessment
- referrals to specialists
- cosmetic dentistry
- implants
- orthodontics
- attrition
- large radiographs.

Treatment not covered by this plan can be paid for separately.

How do you join our plan?

Joining is very simple. All you have to do is to attend an assessment to ensure that you are dentally fit and your dentist will advise you which level of plan would be suitable for your dental care needs. Then you complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS.

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

If you are transferring to this practice having been a member of a dental plan at another practice, you will be exempt from the initial examination and the registration fee. Simply complete a registration form for us and Direct Debit mandate and authorisation form for DPAS.

Any questions?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

HOW DOES THE WORLDWIDE DENTAL EMERGENCY ASSISTANCE SCHEME WORK?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
 - emergency call-outs
 - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.

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Principal Dentists
Dr Robert Glenning
BDS BSc MFGDP(UK) GDC 55888

Dr Andrew Rochester
BDS BSc MJDF RCS(Eng) GDC 244709

Associate Dentists
Dr Tudor Francis BDS, LDS, RCS GDC 43084
Dr Chris Callison BDS GDC 244674
Dr Tanya Henshaw BDS GDC 244754

Hygienist/Therapist
Annie Carney RDT GDC 114401

Hygienists
Debbie Prior EDH GDC 4906

Contact
South Devon Dental
51 Palace Avenue
Paignton
Devon
TQ3 3EN

Telephone: 01803 556422
Email: hello@southdevondental.co.uk
Web: www.southdevondental.co.uk

Opening Hours
Monday: 8.00am - 6.00pm
Tuesday: 8.00am - 6.00pm
Wednesday: 8.00am - 8.00pm
Thursday: 8.00am - 8.00pm
Friday: 8.00am - 2.00pm
Saturday: 9.00am - 12.30pm
(all by appointment only)

Emergencies
01803 556422
Away from home helpline:
(UK) 0800 525631
(Abroad) +44 1747 820841



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AFFORDABLE HIGH QUALITY DENTAL CARE



Care Plan



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